



## Empowering People. Empowering Technology.

Through our quality services we empower individuals to manage their challenges, develop independent study and drive academic success. With over 16 years' experience helping individuals in receipt of DSA, we provide a high-quality, evidence-based support, delivered by specialists' professionals.

Our unrivalled experiences in a range of learning needs, disabilities and conditions enable us to provide outstanding 1-2-1 services:

- **Assistive Technology Training** - providing an environment that is both supportive and encouraging taking the student on a journey through technologies and strategies.
- **Specialist Study Skills Support (SpLDs)** – allowing students to reflect on their learning capabilities and needs, whilst exploring relevant strategies that allows the student to overcome their learning barriers.
- **Specialist Mentoring (MH)** – providing a safe space for students to explore their personal strengths and learning barriers, develop their self-awareness and practise new strategies to promote positive wellbeing and academic confidence.

We provide a personalised approach, based on individual's needs. However, to ensure consistency across our service, we have created an evidence-based support framework. Our approach is always:

- **Person Centred** – focusing on the student's needs.
- **Context Specific** – focusing on the task in hand.
- **Structured** – using our excellent support framework of strategies.
- **With care & empathy** – focusing on the student's wellbeing.

All our Support Workers have exceptional interpersonal skills, significant experience in FE / HE and registered with the relevant DSA-approved professional bodies. Our team are fully supported through internal and external continual development.

Today, we facilitate support based on the needs and considerations of the students and our team. We offer a limited number of face-to-face sessions as well as continuing with remote sessions. All face-to-face sessions are conducted in line with the government guidelines thus safeguarding our students and team. To find out more about our health and safety measures, please visit [www.bitts.co.uk/services/safeguarding](https://www.bitts.co.uk/services/safeguarding).

### Our Pricing Model

Service (Face-to-Face / Distance Learning / Remote)	Hourly rate
Band 4 Assistive Technology Tuition	£65 + VAT
Band 4 Specialist Study Skills Support (SpLDs)	£69 + VAT
Band 4 Specialist Mentoring (MH)	£63 + VAT

NB: Our prices may be updated from time to time. Our latest prices will always be available on the website at <https://www.bitts.co.uk/dsa-rates>

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## Our Availability

We provide remote support for students studying or working nationwide and we are currently able to provide a number of limited face-to-face sessions in and around Greater London.

	Assistive Technology Tuition	Study Skills Support (SpLDs)	Specialist Mentoring (MH)
Face-to-Face	Limited	Limited	Limited
Remote	Good	Good	Good

Our face-to-face sessions are typically being conducted at a suitable location such as the student's place of study or one of the serviced offices that we have access to:

Barking - IG11	Bloomsbury - WC1H	Croydon - CR0
Enfield - EN3	Hatfield - AL10	Hendon - NW4
Lambeth - SE1	Victoria - SW1W	Tottenham - N15
Watford – WD18		Whetstone - N20

The times of sessions are:

- Monday to Friday typically between 10:00 and 17:00
- Evening typically between 18:00 and 21:00
- Saturday morning typically between 10:00 and 12:00

For any further information on our services, or queries for support outside the parameters provided, please visit our website at [www.bitts.co.uk](http://www.bitts.co.uk), drop us an email at [info@bitts.co.uk](mailto:info@bitts.co.uk) or call on 0208 346 6841.